



Asheville Empire Lacrosse 24-Hour Communication Rule

Parents, guardians and/or guests of parents or guardians are not allowed to communicate with hostile intent (confront) a coach, team, league management or league official to discuss any "negative" game or practice situation (or any organization-related situation) with the coaching and/or management staff until at least 24 hours has passed from the completion of the game, practice or incident.

A confrontation shall consist of any communication (whether verbal, written or non-verbal/indirect), which is elevated from a normal speaking tone and demeanor to one which involves yelling (or the appearance of yelling), profanity, derogatory or demeaning communication or comments toward any coach, team, league management or league official.

Simply put, parents, this important rule does two things. First, it moves the discussion away from the presence of the players or adults involved. Second, it allows all parties to have time to put things in perspective and "cool off", if necessary. Communicate complaints directly with the coach, team manager or individuals involved on the following day. If the matter escalates or is of a serious nature, please notify the Executive Director of the league or board member directly, away from the fields, in a respectful format and/or manner.

Violation of the 24-Hour Rule Policy is considered a violation of the Zero Tolerance Policy.